



Change of Ownership Request

Complete this form to transfer a service from your name into someone else's. Both parties need to complete the details where stated and read the Terms and Conditions before signing. Failure to supply all requested information or sign the document will delay processing. The ID requirements are regulatory and must be provided for the transfer to take place.

Please complete this form in black or blue pen and send to:

By email	feedback@aldimobile.com.au
By post	MEDION Mobile, PO Box 730, Chatswood NSW, 2057

Section 1 – The service/s to be transferred

Please tell us either the account number or mobile service number(s) that you would like to transfer to the New Account Holder. If you list the account number, the entire account will be changed to the New Account Holder's details and they will have full visibility of account history. If you are not transferring all of your services to the New Account Holder, a new account will be created and only the relevant services will be moved to the New Account Holder.

Account number or Mobile Service number(s) to be transferred:	
SIM card number(s) of service to be transferred - this can be found on the SIM itself and starts with 4 and ends with N.	

Do you have a specific date that you would like the change of ownership to take place?

Date / /

The transfer date cannot be earlier than seven working days from the date this form is submitted. We will attempt to transfer the services on the date you have requested, however some requests may take longer to complete and we do not guarantee that the transfer will take place on this date.

Section 2a – The Current Account Holder details (the transferrer who is passing over the service/s to a new party)

You must be the authorised account holder to sign and approve this change of owner. Please ensure the details below are a number and email address where you can be contacted after the transfer has taken place.

Full name and title	
Date of birth	/ /
Contact number	

Email address	
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Section 2b – The agreement (Current Account Holder to sign and agree)

Before you agree to transfer ownership, you should be aware that:

- the New Account Holder will be liable for all outstanding amounts on the account once the transfer has completed
- billing, payment and usage history may be visible to the New Account Holder
- when the service is transferred to the new party, any prepaid balance and remaining credits will transfer to the new owner.
- The details of the service will also be changed so that the new Account Holder becomes the owner of the service number(s) and is able to port/transfer the number to a new provider using their own details if they wish.

I request Medion Mobile to transfer the legal responsibility of the services listed above to the New Account Holder whose details are included in Section 3a of this form.

I acknowledge that:

- I will remain liable for all debts incurred on the services listed above prior to the date of the transfer
- acceptance of this request by Medion Mobile is subject to Medion Mobile's ordinary ID verification process;
- I have read and understand all statements made in this application form; and
- I agree that I will not seek to recover any loss I have suffered or may suffer (either directly or indirectly) as a result of this transfer.

I warrant that I am the Legal Lessee or am authorised to make this request on behalf of the Current Account Holder.

Full name	
Signature	
Date	/ /

Section 3a – The New Account Holder (the transferee who the service is transferring to)

Full name and title	
Date of birth	/ /
Contact number	
Email address	
Physical address (cannot be a PO Box address)	

Section 3b – The New Account Holder identity information

Important - We are required by law to verify your identity before we can transfer a prepaid service into your name. You must provide details pertaining to 1 of the following documents to enable us to verify your identity electronically in line with our ID verification policy. If we are not able to successfully verify your identity, we will contact you to let you know.

Option 1 - Driver's license information

State of issue

License number

Option 2 - Medicare card information

Medicare number: _____ (Important! This must be 11 digits, make sure you include the number that is next to your name on the card)

Card colour (please tick one): Green Blue Yellow

Expiry date (DD / MM / YYYY): _____ / _____ / _____

(If your expiry date only shows MM YYYY, enter that information and leave the DD field blank)

Option 3 – If you are not an Australian resident, please provide this information:

Passport number	
Issuing country	

Section 4 – The agreement (New Account Holder to sign)

Before you agree to accept transfer of ownership, you need ensure you fully understand the policies, terms and conditions, plan allowances, rates, fees and the ongoing cost of the service. These can be found at aldimobile.com.au/pages/legals

I request Medion Mobile to transfer the legal responsibility of the services listed above from the Current Account Holder, whose details appear in Section 2 of this form to me, the New Account Holder.

I agree:

- that if Medion Mobile accepts this request, the above services will be provided by Medion Mobile to me, the New Account Holder, in accordance with its standard terms and conditions;
- that acceptance of this request by Medion Mobile is subject to Medion Mobile's ordinary ID verification process as per the ID verification policy available to me online at aldimobile.com.au/pages/legals
- to Medion Mobile's Terms and Conditions relating to the service which can be found at aldimobile.com.au/pages/legals and acknowledge either receiving, or having had the opportunity to review, a copy of the Terms;
- to fulfil all obligations imposed upon the current owner under the existing contract for the services; and acknowledge that I have read and understand all statements made in this application form;
- I will be taking over the services listed above including any and all applicable contracts and
- that the nominated services will be transferred to my account with the same structure and
- set up as they currently have, unless the plan is no longer available, in which case I consent
- to Medion Mobile transferring the service to standard pricing;
- I will be liable for all debts incurred on the services listed above from the date of transfer,
- I agree that I will not seek to recover loss I have suffered or may suffer (either directly or
- indirectly) as a result of the transfer.

I make this request as the New Account Holder.

Full name	
Signature	
Date	/ /

Thank you

This request will be actioned within 2 business days following receipt - except where a specific date has been requested - and will be delayed if all the requested information has not been provided or is incorrect.