

ALDI mobile

Critical Information Summary

ALDI mobile 30 Day Data Plans (Discontinued)

Must know information

Plan description: These plans were **withdrawn from sale on 17 December 2019**.

These plans are an optional 30 day prepaid add-on for existing eligible customers. If a customer's previous recharge was one of these plans, they will be eligible to recharge on that plan. They are not available for new purchases. They allow a customer with their own compatible mobile handset, an activated ALDI mobile SIM card and a current ALDI mobile Pay As You Go (PAYG) base plan to send and receive data. They do not provide any credit for making calls or sending SMS messages. ALDI mobile services are for **personal use only**.

	\$15 Data Plan	\$30 Data Plan	\$65 Data Plan
Minimum Term	30 Days		
Minimum and maximum 30 day charge	\$15	\$30	\$65
Maximum early termination fee	None, but if you cancel your service, any remaining credit will not be refunded.		
Included Data	3GB	26GB	76GB

Also very important information

How to purchase	<p>These Data Plans can be purchased online, App or over the phone only by existing customers who have previously purchased them as their last recharge using PAYG credit and/or the credit card stored on their account.</p> <p>If you recharge with any other plan or pack you will no longer be able to purchase this plan.</p>
When your prepaid credit expires	<p>Except for data that can be rolled over (see below), your prepaid credit expires and any unused allowances are forfeited at the end of your 'credit validity period' which is the earlier of</p> <ul style="list-style-type: none">• 30 days (at 11:59pm AEST/AEDT) or;• When you purchase another ALDI mobile Plan or Pack
Cost of 1MB of data in Australia	<ul style="list-style-type: none">• \$15 Data Plan \$0.005• \$30 Data Plan \$0.0011• \$65 Data Plan \$0.00084 <p>When you've used all your data, additional data is charged at 5c per MB from your PAYG credit balance. If you don't have any PAYG credit, you will not be able to use any additional data and you will need to top up your PAYG credit or buy another Data Plan.</p>
Data rollover	<p>Unused data in your credit validity period and accumulated rollover data, may be rolled over without expiry – subject to limit - but only if you recharge with the same plan or an eligible Data Plan with a higher data allowance within 24 hours of expiry.</p> <p>The maximum data you can rollover is:</p> <ul style="list-style-type: none">• \$15 Data Plan – 30GB• \$30 Data Plan – 30GB• \$65 Data Plan – 60GB <p>If you don't meet the rollover criteria, your unused data and accumulated rollover data are forfeited. A Data Plan's standard data allowance is consumed before any available rollover data.</p>
Data sessions	<p>Data usage is measured per kilobyte and rounded up to the nearest kilobyte.</p>
International roaming	<p>International roaming is available in selected countries. Before you can use your phone overseas, you must log into My ALDI mobile at www.aldimobile.com.au and enable your service for international roaming. PAYG credit is required to use international roaming. The charges to send SMS, make and receive standard calls, as well as using data when roaming are higher and will vary for each applicable country. Refer to our roaming charges at aldimobile.com.au/roaming.</p>
Exclusions and limitations	<ul style="list-style-type: none">• These Plans are only available for sale to customers who have previously singly purchased them as their last recharge. Once another Plan or Pack is chosen, they will no longer be available to purchase;• These Plans do not include calls or SMS;• All non-personal, commercial, machine-to-machine or overseas use is excluded. Refer to our Acceptable Use Policy at aldimobile.com.au/legals for more information.
Call and data usage spend management tools	<p>Check your balance and data use, view your call history and invoices online in the MY ALDI mobile section of our website, aldimobile.com.au/login. Balance and invoice details are also available on our App. You can also receive your balance via SMS.</p>
Customer service contact details	<p>Find answers to our most frequently asked question on our website, aldimobile.com.au/help. You can call us on 2534 (ALDI) from your ALDI mobile, it's a free call or 1300 989 000 from any other phone (standard call charges apply).</p> <p>Our complaint handling process can be found on our website, aldimobile.com.au/legals or by calling us on 2534 (ALDI) from your ALDI mobile, it's a free call or 1300 989 000 from any other phone (standard call charges apply).</p> <p>If you are not satisfied with how your complaint has been handled, you can contact the Telecommunications Industry Ombudsman (TIO) by calling 1800 062 058, visiting their website at www.tio.com.au, by sending a fax to 1800 630 614 or you can write to the TIO at PO Box 276, Collins St West, VIC 8007.</p>

This is a summary only. The full terms and conditions and pricing for this plan can be found on our website at www.aldimobile.com.au/legals.