

## International Roaming Information

ALDI mobile offers international roaming to selected countries. To make use of this, you will need to activate roaming on your mobile service before you depart Australia; find out more at [aldimobile.com.au/pages/roaming](http://aldimobile.com.au/pages/roaming)

The use of your mobile service overseas may incur significantly higher charges than within Australia.

When you use your phone to roam in the top ten overseas destinations (as per the ABS 2019), the charges are as follows:

Top 10 destinations	Make a voice call	Receive a voice call	Send an SMS	Data costs
Indonesia	\$1.00 per minute	\$1.00 per minute	\$0.50 per SMS	\$0.50 per MB (depleted in 1KB increments)
New Zealand				
United States of America				
United Kingdom, Channel Islands, Isle of Man				
Thailand				
Fiji				
China				
Singapore				
Italy				
Canada				

If you are travelling to countries other than the ones mentioned above, you can view a full list of countries where you can roam and the charges on our website at [aldimobile.com.au/pages/legals](http://aldimobile.com.au/pages/legals). You can also request us to provide this information to you via e-mail.

### Spend Management Tools

To check your usage while overseas, head to our website, [my.aldimobile.com.au/login](http://my.aldimobile.com.au/login) and go to "Usage" in the Manage Account section. We recommend you do this while connected to free Wi-Fi so that you don't incur data charges.

Usage records are received daily but may be delayed by up to 48 hours, so it is likely that your latest usage may not be showing. We recommend you regularly check to track your use and balance.

Please note that the ALDI mobile app will not work overseas.

### Opting out of International Roaming

If you wish to cancel the international roaming, please log into your account online at [aldimobile.com.au/login](http://aldimobile.com.au/login), head to the Manage Account section then "International Roaming". Set your roaming preference to "Disabled" and then click "Update".

### Important information on International Roaming

Can be found on the Government's website at [acma.gov.au/use-your-mobile-overseas](http://acma.gov.au/use-your-mobile-overseas)